



IntegrYS Energy Services (IntegrYS Energy) Website Privacy Policy

(Revised January 1, 2007)

IntegrYS Energy Services (also referred to as "we" or "us") is concerned about preventing unauthorized disclosure of customer information. We understand the importance you place on the privacy and security of information that personally identifies you or your account information. We refer to this information as "personal information." We want you to know what personal information we collect and how we use it. We have therefore adopted the following Privacy Policy to explain our commitment to your privacy. If you have any questions about our policy after reading it, please [contact us](#).

By using the website, you agree to be bound by this Privacy Policy. Please check this policy frequently, as we may amend it from time to time to reflect changes in our services and our policies relating to customer information. Amendments will become effective at the time they are posted on our website. We will not provide notice of changes in this Privacy Policy.

Username and Passwords

If you create a username and password to access various services related to your residential account or other applications involving your business account on the website, you may be asked to submit personal information such as your account number, name, address, social security number, phone number and e-mail address. You may also be asked to submit additional personal information or financial information to use specific services. We will protect all information that you provide us on the website, as set forth below:

1. The personal information you provide us not only enables you to access various services offered on the website, but also enables us to provide you with better service. We may use this information to contact you to respond to an inquiry that you send to IntegrYS Energy. If you choose to communicate with IntegrYS Energy by e-mail, then e-mail from IntegrYS Energy to you will be considered to be sent with your consent and will be accessible to anyone who has access to your e-mail.
2. In order to provide you with services offered on the website, or to complete transactions or requests initiated by you on the website, we may transfer you to a website operated by third parties that help us provide services to you. In such cases, we will have agreements with those parties under which they will agree to maintain the confidentiality of your personal information and to use it only for the purpose of helping us serve you. We only transfer or share information to those who have a privacy policy at least as stringent or substantially similar to IntegrYS Energy.
3. Other than as set forth herein, we will not disclose your personal information to third parties without your written consent (which consent may be obtained electronically, such as by e-mail), unless we reasonably believe that the disclosure is essential to the conduct of IntegrYS Energy's business, including but not limited to where such disclosure is necessary to (a) comply with the law, legal process or our regulators, (b) collect unpaid bills, (c) enable IntegrYS Energy's employees or consultants to provide service to you and to otherwise perform their duties, (d) comply with interchange functions, (e) obtain and provide credit reporting information, or (f) resolve customer disputes or inquiries. We do not provide your personal information to third parties for the purpose of telemarketing, e-mail or direct-mail solicitation.
4. You should protect the confidentiality of your username and password. You are responsible for all activity on the website accessed by your username and password. Access by IntegrYS Energy's employees or consultants to any personal information you provide is limited to only that necessary to provide the business service offered and to otherwise allow such employees or consultants to perform their duties.

Visitor Information

We do collect information about the website use, such as the number of visitors to the website and the number of users that click on certain links or services. For some applications, we link usage information with the particular customer visiting the website. We use industry standard software to create summary statistics of the usage data we collect, which may then be used to highlight what our visitors find interesting, to improve our website design specifications, to identify system performance issues, and for other internal purposes.

Our Use of Your IP Address

An Internet Protocol ("IP") address is a number that is automatically assigned to your computer every time that you browse the Internet. When you visit the website, our servers log your current IP address. We may use your IP address to help diagnose problems with our servers and to administer our website. Data gathered from logging your IP address is not tied to your personal information and is not used to identify you.

Our Use of Cookies

Cookies are small text files placed on your computer's hard drive by Web page servers. When you visit the website, our server may create "session" cookies, making it more convenient for you to use our site by verifying when you travel from page to page that you have signed up with our online services. Data on website usage that we collect using cookies is not tied to your personal information and is only used in aggregate form. We do not retain "persistent" cookies documenting your visit to the website after you have exited your browser.

While browsing the website, you may encounter hypertext links to other websites operated by third parties. These other websites may send their own cookies to you, log your IP address, and otherwise collect data or solicit personal information.

We do not control and are not responsible for what third parties do in connection with their websites, or how they handle your personal information. Please exercise caution and consult the privacy policies posted on such websites for further information.

We try to ensure that the personal information we maintain about you is accurate, current and complete.

Once you have logged in using your username, any account information that you enter or that is displayed in your browser window is secured using an industry standard security technology known as Secure Socket Layer ("SSL"). By using SSL, we attempt to safeguard the confidentiality of your personal and financial information. Your browser must be capable of supporting SSL; please check with your browser manufacturer for details.

If you have any questions about this policy, please [contact us](#).

Copyright © Integrys Energy Services. All Rights Reserved.

[Contact Us](#) | [Terms of Site Use](#) | [Privacy Policy](#) | [Supplier Diversity](#) | [Site Map](#) | [Parent Company](#)